Dear sir,

I am writing to bring to your attention to the problem that happened for me in the airport caused me to miss my flight of your airline.

Actually I had a ticket of your airline for this morning, I received airport five hours before the flight taking off

but the airport was too crowded, because the X ray systems did not work and just one of the security check points was working , I stayed in line for four hours and I could not get the boarding pass, the departure gates were closed , for this reason I missed my flight.

It caused me to miss my important business meeting and made me upset and stressed, disarranged my plans and disturbed my schedule.

Now I would like you to look into this issue and book the nearest time flight for me to get to my business plans.

I look forward to receiving your response.

Yours faithfully,

Radean Bahri