These tow charts compared the number of Ashadown museum visitors and also explain about the results of surveys of visitor satisfaction before and after refurbishment.

The number of visitors increased dramatically in years after refurbishments, compared to the duration before refurb it.

It is clear that, the amount of satisfaction raises however the dissatisfaction percent totally decreased.

During the time before refurbishment, the Ashdown museum was visited by 74000 visitors that the percent of visitor satisfaction is 45% although one of two visitors were dissatisfied.

In years that this museum was refurbished, it could attract 92000 visitors, and fortunately the satisfaction visitors raised to 75% and on the other hand the percent of dissatisfaction decreased to 25%. In tow period, just 5% of visitors had no response to this survey.