**Do you agree or disagree with the following statement? If you need to discuss upsetting or controversial problems with others, using email/text messaging is better than using telephone/voice-messaging.**

As technology has been improving in recent years, the way people communicate with each other has changed, it is obvious that by the invention of the Internet and smartphones, majority of people tend to send their massage by some apps like What s app or telegram, because they consider these kinds of application as an easier and faster approach to communicate with each other. I personally would rather use the conventional gadgets like telephone or send a voice massage because communications require tones and tempo, and short massages aren’t able to describe completely what we are intending to tell. I will elaborate on these point of views in the following essay.

First and foremost, when you want to talk about an important issue with someone or mention a sentimental state to them, it is indispensable to hear them, since you can understand the tone of their voice and it helps you to avoid misunderstanding and realize what they exactly mean. Otherwise, some people might say that stickers can help but I believe they can’t completely help us to show how we feel. According to the statistics, a wide majority of people believe that when they hear the voice of each other they can make a better connection with the person that they are talking to. For instance, in my workplace I had a bitter argument with one of my colleagues because he was a heavy smoker and the smell of it always bothered me a lot. After that he sent me a massage on What s app and apologized to me about his bad behavior, however, he couldn’t convince me to accept his apology, but the next day he saw me again and talk to me when I hear his regretful inflection, I felt better and everything went back to normal. So, texting couldn’t make up for hearing. Besides, when you type a massage you can’t render the nuances that come with vocal inflection.

Second, when you text massages you have to shorten them in case your massage is boring and sometimes the reader does not tend to read long massages, so you can’t mention your whole idea in text massages. This may has a myriad of disadvantages, most of the time especially when you want to tell a bad news to someone you need to use lots of words, which is not feasible. As a case in point, two years ago my grandma passed out and I had to tell this to my brother who was in another country then because I don’t have the courage to call him I decided to send him a short massage on What s app, which was a great mistake because he became very upset and my massage wasn’t long enough to describe details. Also, by texting I showed to my brother that I didn’t care about him that much. Had I called him or at least sent him a voice massage, he wouldn’t have become that much upset. So, to show people are important to you making a phone call would be a great approach to show them that you care about them. Additionally, you can explain the situation better in details, which short massages never do this.

To sum up, to have a great communication, I highly recommend making a telephone call or at least sending a voice massage, because texting can’t compensate for hearing. Also, text massages, are incomplete with sense, emotions and intimacy, and show the other person that you don’t care about them. So, to elucidate your idea in details it’s better to call people.

**Time: 55 min.**